

Forsteel Srl, in line with its corporate philosophy based on the ability to continuously adapt to market needs, has decided to comply with the requirements of the UNI EN ISO 9001: 2015 and UNI EN ISO 14001: 2015 standards to identify and satisfy the expected needs of its customers and relevant stakeholders, to gain competitive advantages and achieve, preserve and improve performance and organizational skills.

The following policy of the integrated management system therefore arises as a commitment by the Management, also through the work of all the personnel, in obtaining and maintaining the certifications to the UNI EN ISO 9001: 2015 and UNI EN ISO 14001: 2015 standards, which include:

- Continuous satisfaction of the needs of its customers and of the interested parts in relevance of the integrated management system
- Continuous satisfaction of product requirements, including those of a mandatory nature
- Continuous attention to the needs of employees in order to establish and maintain a corporate climate that can promote behavioral and professional growth
- Continuous improvement of its performance, optimizing the internal processes

To ensure understanding and sharing, this document has been disseminated at all levels of the organization through exposure inside the premises and on the website, in order to make it accessible also to visitors.

On the basis of the general principles set out below, measurable objectives are defined in more detailed documents which are monitored during the annual reviews by the Management, in order to continuously improve the effectiveness of the quality management system. **Forsteel Srl** defines and annually reviews to ascertain the continued suitability of the quality as:

1. COMPLIANCE WITH THE CUSTOMER'S NEEDS, which are:

- Ensure compliance with contractual, technical and qualitative requirements, including mandatory ones;
- Increase product and service reliability;
- Increase customer satisfaction;
- Develop and optimize processes and know-how.

2. TRAINING AND RESOURCES, which form the basis for achieving the goals and which are:

- Strengthen the level of competence, professionalism, involvement and motivation of the employees;
- Encourage the company's cultural growth and the search for the causes of the problems that occur;
- Inserting and training for young staff to remain competitive in the future;
- Make adequate resources available (structures, vehicles, systems, equipment, machinery and equipment) with effective investment management;
- Ensure a high level of maintenance, safety and reliability of the machines available;
- Ensure a favorable work environment;
- Keep the suppliers' performance level high.

3. STRATEGY, which is focused on:

- Achieve continuous performance improvement;
- Promote problem solving and preventive activity;
- Systematically measure performance to increase results;
- Consolidate the corporate structure and dimension;
- Consolidate and increase the number of customers and understand the markets needs;
- Prevent and reduce environmental impacts;
- Activate effective accident prevention measures and contain the harmful consequences for the environment by adopting the best available and economically sustainable, techniques.

Rev.	Date	Revision Description and/or update
00	12-3-18	Initial drafting of the document

4. STAFF AND SUPPLIERS INVOLVEMENT

Which is focused on:

- To raise awareness of the commitments of this Policy, and in particular of environmental and quality aspects, both Forsteel personnel and external personnel;
- Motivate staff to develop the sense of responsibility towards quality and the environment at every level, also through training courses;
- Educate, with particular attention to the new generations, to behaviors of environmental respect and attention for the correct use of natural resources.

The Management assigns to RSQ and RSA, the authority to implement the Integrated System and promote the application, improvement and development of the System itself, ensuring that the principles contained in the procedures and operating practices are disclosed, understood and shared by all employees and collaborators.

Offlaga, 12 Marzo 2018

General Management



Rev.	Date	Revision Description and/or update
00	12-3-18	Initial drafting of the document